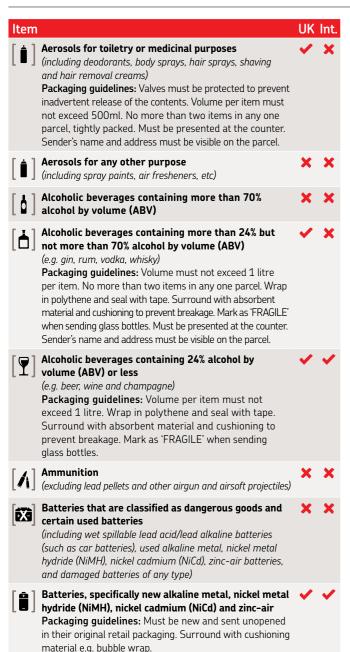
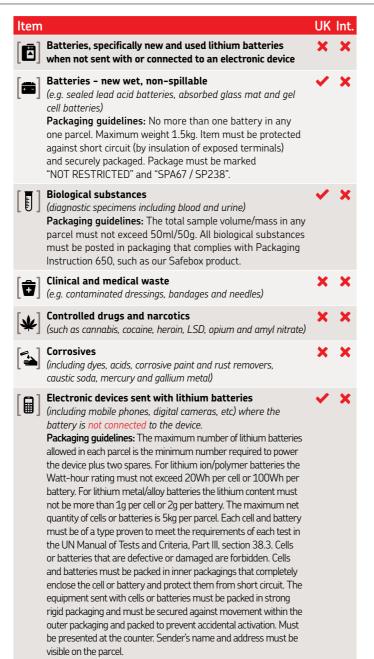


Key: ✓ Allowed in the mail X Not allowed in the mail

breakage. Must be presented at the counter. Sender's

name and address must be visible on the parcel.





What can I send?

Item		UK	In
[8]	Perishables (including flowers, fresh fruit, vegetables and frozen or chilled foodstuffs. Frozen water and dry ice are prohibited) Packaging guidelines: Use 1st Class as the minimum service. Should be able to withstand a journey of up to 48 hours. Must be suitably sealed to prevent leakage or tainting of other items. Packages must be clearly labelled "PERISHABLE".	*	>
	Pesticides (e.g. weed killer and any chemical used to kill pests and insects including fly sprays)	×	>
	Poisons, toxic liquids, solids and gases (including substances that are liable to cause death or injury if swallowed or inhaled or by skin contact, including arsenic, cyanide, fluorine, rat poison)	×	>
	Prescription medicines and drugs sent for scientific or medical purposes (toxic, flammable or toxic and flammable)	×	>
	Prescription medicines and drugs sent for scientific or medical purposes (non-toxic and non-flammable including asthma inhalers) Packaging guidelines: Medicines must be securely closed and placed in a sealed polythene bag (for liquids) or a siftproof container (for solids). Must be tightly packed in strong outer packaging and cushioned to prevent breakage. Sender's name and address must be visible on the parcel.	*	•
	Radioactive materials and samples (Classified as dangerous goods such as luminous dials from aircraft)	×	>
	Solvent-based paints, wood varnishes and enamels	×	>
	Waste, dirt, filth or refuse (including household waste)	×	>
	Weapons (including Section 5 firearms, CS gas and pepper sprays, flick knives, tasers and stun guns)	×	>

If you send prohibited goods or restricted goods (and you do not comply with the relevant terms and conditions), we may deal with the goods as we see fit, including but not limited to, disposing of the parcels concerned (in whole or in part).

Are you posting safely?

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

We want to ensure the mail is safe for everyone.

Many everyday items, such as aerosols, nail varnish and perfumes are considered dangerous goods under transport legislation.



Failure to comply with these controls could result in prosecution.

You are responsible for checking whether or not an item is prohibited or restricted.

Consumer warning markings

Products bearing the following consumer warning symbols ARE dangerous goods and are prohibited unless specifically permitted overleaf.



Note: A product bearing only the corrosive marking (depicted bottom right above) is NOT classified as dangerous goods if the signal word and hazard statement 'Danger – causes serious eye damage' applies.

[Dangerous Goods]

To help you...

Royal Mail can arrange for alternative formats of this booklet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio Cassette

To obtain a free copy call Customer Services on **08457 740 740**

Textphone service for customers who are deaf or hearing impaired: **08456 000 606**

Alternatively, please visit

www.royalmail.com/prohibitedgoods or www.parcelforce.com/retailprohibitions

Although correct on the date this leaflet went to print (May 2013), prohibitions and restrictions along with other terms and conditions are subject to revision from time to time. We reserve the right to refuse any other item banned by law or that in our opinion may be harmful or dangerous to our customers or employees. Up-to-date information may be obtained by contacting Royal Mail Customer Services on 08457 740 740 or by visiting www.royalmail.com/prohibitedgoods

Royal Mail, the Cruciform and the colour red are registered trade marks of Royal Mail Group Ltd. Parcelforce Worldwide, Parcelforce and the Parcelforce Worldwide globe logo are registered trade marks of Royal Mail Group Ltd. © Royal Mail Group Ltd 2013. All rights reserved. Royal Mail Group Ltd registered in England and Wales, number 4138203, registered office 100 Victoria Embankment. London EC4Y 0HO.

RMDG1A







Prohibited and restricted items

A guide to what you can and cannot send in the mail

Valid from 15th July 2013



